

Virtual Gateway

Add a New Invoice	Update a Category 1 Line Item	
Add a new invoice: 1. Select the Billing module. 2. Click Invoice Search on the navigation bar. Claims Claims Claim Search Status Request History PRC Search Add Professional Claim Invoice Search Ready Pay Invoice Search Ready Pay Invoice Search	Update a Category 1 Line Item: Depending on the program, you may or may not need to enter a Personnel Summary for Category 1 line items. From this point forward you can enter Category 1 line items as non-Category 1 line item. To update a Category 1 Line Item: 1. Access the Invoice Summary page. 2. Select Personnel Summary in the navigation bar. 3. Click Add Personnel Summary	
 Click Add Invoice . Select a contract and click Select Contract . Enter Billing Period dates. The Invoice Reference Number field is available for providers who want to enter a reference number for internal tracking purposes. Click Save Hew Invoice . 	 4. Select a Budget Number. 5. Click Select The Personnel Summary Add page appears. 6. Enter all required information. Click Add Personnel Summary 	

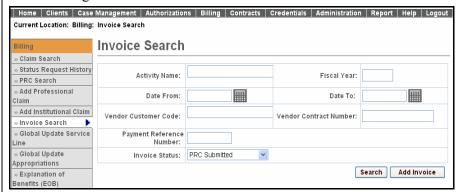
Tips	Update a non-Category 1 Line Item
• Invoices must be submitted sequentially ; if there are no expenses during a billing period, provider must submit a zero balance.	Update a non-Category 1 Line Item: 1. Repeat step 1 from above to access an invoice.
• If an organization needs to submit more than one invoice a month, a <i>supplemental</i> invoice can be created.	 2. Click a <u>line item</u> link. 3. Enter an invoice amount. 4. Click Save Changes to update this line item.



Searching for an Invoice

Searching for an invoice:

1. Select the **Billing** module and **Invoice Search** on the navigation bar.



The Invoice Search page appears.

- 2. Enter your search criteria in one of the following fields:
 - Program Name
 - Date From
 - Date To
 - Vendor
 - Payment Record Number
 - Invoice Status

Tip: Use the wildcard % to search for records beginning with or ending with a text string. Or use partial criteria by entering the beginning letters or text string.

Searching for an Invoice (continued)

3. Click Search

The Search results appear.

Activity Name	Date From	Date To	Vendor Customer Code	Payment Reference Number	<u>Contract Number</u>	<u>Status</u>
INDIVIDUAL SUPPORT (BLANKET)	07/01/2005	07/30/2005	DPH9999		HHSCR1001	PRC Submitted
INDIVIDUAL SUPPORT (BLANKET)	07/01/2005	07/30/2005	DPH9999	07051023	HHSCR1023	PRC Submitted
INDIVIDUAL SUPPORT (BLANKET)	07/01/2005	07/30/2005	DPH9999	7051024	HHSCR1024	PRC Submitted
INDIVIDUAL SUPPORT (BLANKET)	07/01/2005	07/30/2005	DPH9999	7051053	HHSCR1053	PRC Submitted

4. Click the Activity Name link.

The Invoice Summary Page appears including information about the invoice you selected.

Invoice #515 Update Invoice				
Vendor Customer Code:	HHS1023	Invoice Status:	PRC Submitted	
Service Contract Number:	HHSCR1023	Service Contract Amendment Number:		
	07/31/2005 - 08/31/2005	Invoice Reference Number:	08051023	
Supporting Documentation Reference Number:	07051023	Supporting Documentation Description:		
Supporting Documentation Type:		Invoice Type:	Regular	
Service Delivery Report:				



Saving, Releasing and Disapproving an Invoice	Authorizing and Copying an Invoice
Save an Invoice:	Authorize an invoice:
If you have updated an invoice and want to save it: 1. Access the Invoice Summary page. 2. Click Save Invoice.	If the invoice is ready to be authorized and submitted: 1. Access the Invoice Summary page of a released invoice. Click Authorize Invoice
Release an invoice: If the invoice is ready to be authorized: 3. Access the Invoice Summary page. 4. Click Release Invoice	Copy an invoice forward: To copy an invoice forward: 1. Access the Invoice Summary Page of an invoice from a previous month. 2. Enter the new Billing Period Date and any additional information. 3. Click Copy Invoice
Disapprove an invoice:	Tip: You can copy invoices in any status except Draft.
To change the status of an invoice with an error from released to draft : 1. Access the Invoice Summary page of a released invoice. 2. Click Disapprove Invoice	

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Invoice Job Aid

	Track Payment	
1. 2. 3.	on the navigation bar. Enter search criteria and click Search.	Virtual Gateway Help Desk 1-800-421-0938
View	adjudication information for a paid invoice	
1.	Access the Invoice Summary page.	
2.	Select a program.	
3.	Select a line item. The Line Item summary lists the adjudications, amounts, and status for each line item.	